



Granite Park Two Parking Policies

With the increasing population at Granite Park, and to better accommodate you, the customer, special attention is given to visitor parking on the first floor of the parking garage. We have contracted with Platinum Parking to assist with monitoring our parking garages and surface lots.

If customers park in visitor parking or if a visitor is there longer than the designated time without notification to the Customer Connection Center, the following will occur*:

- **First offense:** Platinum Parking will issue a violation warning notice
- **Second offense:** Platinum Parking will issue a citation (\$35.00)
- **Third offense:** Platinum Parking will issue a citation (\$35.00)
- **Final offense:** **Vehicle will be towed at the owner's expense off property to:**
Capital Tow
2160 California Crossing Rd.
Dallas, Texas 75220
(214) 731-7283

**Other violations (parking in a reserved/handicap spot, parking in an undesignated area, etc.) will also count against the offender's violation tally.*

*Visitor parking is located at the main entrance and the surface lot east of the parking garage. The spaces at the main entrance are designated for **30-minute** parking, and the east surface lot spaces are designated as **2-hour or all-day** visitor and customer parking.*

Understanding that large groups will occasionally visit and will need visitor parking access longer than two hours, there are several ways to take care of your guests:

1. The Customer Contact may notify the office through the [Service Portal](#) under "parking" and submit vehicle license plate information for guests <15 in number.
2. For guests >15 in number, you may notify the office through the [Service Portal](#) under "parking" to raise the gates for a 1 to 2-hour timeframe (min. 1 business days' notice). *It is the customer's responsibility to notify their guests to park on the upper floors in unreserved spaces.*
3. Guests returning multiple days should be issued a guest access card from the Customer Contact. Additional guest access cards may be ordered through the [Service Portal](#) under "access cards".

We appreciate everyone's participation and encouragement of the parking regulations. Please be sure to inform your employees and guests of this policy to better serve the Granite Park community.